Ivan Mokiichuk

Chicago, IL • ivan.mokiichuk@gmail.com • 650-745-6960 • linkedin.com/in/ivanmokiichuk/

Portfolio: ivanmok.com

Product Designer on a mission to build high-quality, innovative, and human-centered products that are accessible to a diverse range of people, with the end goal of enhancing both virtual and physical experiences.

Education

Bachelor of Arts in Graphic Design and Media Arts - *Southern New Hampshire University [2022 - 25]*

Design and Visual Communications - *City College of San Francisco [2017 - 20]*

Tools

Adobe CS, Figma, Adobe XD, HTML, CSS, Javascript, Jira, Notion, Salesforce, Workday, iCIMS

Experience

Recruiter at Teleperformance - *Chicago, IL [July 2022 - Current]*

- Managing full recruitment cycle for various positions, resulting in 20 successful hires/month.
- Collaborating with HR, Compliance, and Development teams to optimize hiring process, improving user experience and accessibility.
- Identifying areas for improvement and implementing effective solutions, streamlining recruitment process.

Recruiting Coordinator at Google - *Chicago, IL [July 2021 - June 2022]*

- Exceeded performance goals by scheduling 20+ complex on-site interviews for Tech and Cloud roles, providing exceptional candidate experience.
- Designed and developed visual graphics for projects, increasing team engagement and enthusiasm, aligned with Google brand standards.
- Formatted team training materials to create consistency in presentation, enhancing user experience.

People Operations Specialist at Uber - *San Francisco, CA [April 2019 - June 2021]*

- Managed driver partnerships and onboarding, ensuring platform proficiency and policy comprehension.
- Managed projects and performance database, optimizing customer experience and increasing active users.
- Designed city-specific workflows and knowledge base, driving productivity surge in remote customer support.